



O₂ Open terms & conditions*

1. O₂ Open can only be used by current employees of a company or membership scheme that is participating in the O₂ Open scheme.
2. O₂ reserves the right to verify that those intending to use the scheme are employees of a company with a current O₂ business account, or a member of a participating membership scheme.
3. The O₂ Open code will be invalidated once the employer ceases to be an O₂ business account customer or its membership scheme no longer has an agreement with O₂.
4. The offer can only be redeemed in an O₂ shop. The unique O₂ Open SMS code must be presented with ID to prove identity.
 - a. Acceptable proof of identity includes any two of the following: driving licence, passport, debit/credit card, bank statement or a utility bill from the last three months.
 - b. Bank or credit card details will be required to complete the direct debit mandate.
5. The O₂ Open code can be used to receive the benefits up to a maximum of six times per calendar year. If used more than this O₂ reserves the right to reclaim excess discount.
6. If an applicant is under 18 a guarantor will be required.
7. The O₂ Open code is the property of O₂ and may be retained or invalidated if O₂ has reasonable cause to suspect fraudulent use or if the card holder or person to whom the code was allocated ceases to be an O₂ business account holder or member of a participating scheme.
8. Benefits of O₂ Open cannot be transferred and no cash or credit alternatives will be offered.
9. The offer discount is applied to an individual's mobile account within 48 hours.
10. Discount cannot be applied retrospectively to existing O₂ mobile accounts, although when an account is due for renewal it may be applied then on presentation of the O₂ Open code.
11. Employees/members wishing to renew their contract can benefit from another, whatever the current applicable offer is at the time of resign using the same O₂ Open code as before. The original code can be reissued via the O₂ Open website.
12. O₂ reserves the right to cancel or withdraw the O₂ Open scheme at any time.
13. O₂ reserves the right to change the terms and conditions and/or benefits at any time, subject to notifying the main contact within the organisation. By continuing to participate in O₂ Open after such notification, you will be taken to have agreed to the changed terms and conditions. Please see clause 19 for exclusions.
14. Companies membership schemes leaving O₂ will be removed from the scheme with immediate effect.
15. Employees/members, their friends and family who have committed to a personal contract prior to the host employer/membership organisation ending its participation in the scheme will continue to benefit from the scheme until their personal contract(s) is due for renewal.
16. O₂ Open may contact participants in the O₂ Open scheme by SMS on their O₂ business use phones.
17. Information supplied to O₂ via our website www.o2open.co.uk will not in any circumstances be passed to any 3rd parties and will not be used for any marketing purposes.
18. Your information is treated in accordance with O₂'s Privacy Policy, which can be viewed at o2.co.uk/privacypolicy.
19. All exclusions can be found on the O₂ Open website FAQs: <https://o2open.co.uk/O2Open/servlets/ShowFAQ>
20. O₂ Open discount cannot be used in conjunction with any other discount. Only one O₂ Open discount can be applied per account in any contractual period.
21. From 1 September 2014 all discounts will need to be requested within 28 days of connection or upgrade.
22. Promoter: Telefónica UK Limited, 260 Bath Road, Slough SL1 4DX.

* By using O₂ Open you are agreeing to these terms and conditions.

