



**Keep in touch with customers
with O₂ landline packages**

Want to keep in touch with customers? Work smarter? Save money?

We've got a great choice of new landline options to help you do just that. They're reliable, great value and come with all the support you need, every hour of every day. And if you're already an O₂ customer, you can save even more.

Low cost landlines.

Challenge us to see how much you could save by transferring your landline to O2. Try our independent Tariffcom tool online to see how much you can save [here](#).

We know one size doesn't fit all, so we have a range of landline packages to suit you. With prices lower than ever, our packages can save you money.

- We've got the tariffs and flexibility to suit your business needs
- We can set up Inbound Numbers (0800, 0845) to help you handle incoming calls more efficiently.

Switching is easy

From start to finish, you'll have one point of contact for everything. And once you've switched you can manage everything online and in one bill.

What's available?

- Single landlines – one number, one line (analogue)
- Multiline landlines – one number, two or more lines (analogue)
- ISDN2 – two channels on one line for voice, data or fax
- ISDN30 – 8 to 30 channels on one line
- Calls only – if you're in a contract with BT you can move your call charges to us and pay BT for the line.

The benefits of being with O₂

- We'll always let you know what you're spending. With My O₂ Business, it's quick and easy to keep track of what you're spending
- 24-hour, UK-based call centre offering free support to business customers
- Local support available from our Gurus across our O₂ stores in every major city and many large towns.

Monthly line rental

Product	No. of inclusive minutes to O ₂ mobiles	Price O ₂ customers (line rental per line)	Price non O ₂ customers	Inclusive care
Single Landline	0	£11.50	£14.50	Level 1
Multiline Landline	0	£12.75 (2-4 lines) £13 (5+ lines)	£14.50	Level 2
Multiline Landline	200	£14.75 (2-4 lines) £15 (5+ lines)	£16.50	Level 2
Multiline Landline	400	£16.75 (2-4 lines) £17 (5+ lines)	£18.50	Level 2
ISDN2	0	£22 for 2 channels	£22 for 2 channels	Level 2
ISDN30 (8-30 channels)	0	£14.00	£14.00	Level 2
Calls Only	N/A	£0.00	£0.00	N/A

Prices shown are monthly and exclude VAT.

Call charges

Call type	Single Landline Cost	Multiline/ISDN Cost
Calls to landlines (local and national)	3ppm	0.95ppm
Calls to Non Geographic numbers	5ppm (Access Charge) + Service Charge	5ppm (Access Charge) + Service Charge
Calls to O ₂ mobiles	6ppm*	4ppm
Calls to all other mobiles (except 3)	8ppm	6ppm
Calls to 3 mobiles	13ppm	6ppm

*First 200 minutes are included in Multiline 200 tariff and first 400 minutes are included on Multiline 400 tariff.
Call charges are for UK calls only. Call charges to 0800 numbers are free at all times. All prices shown are pence per minute and exclude VAT.
Calls to non-geographic numbers will also attract a Service Charge set by the Service Provider managing the number dialed.

Care Level Upgrades

Upgrade	Single Landline Cost
Upgrade to Care Level 2 (Single Landline only)	£1.50
Upgrade to Care Level 3	£4.00
Upgrade to Care Level 4	£5.00

Minute bundle monthly subscription

Minutes	Calls to standard UK landlines and mobiles	Calls to O ₂ mobiles	Calls to standard UK landlines
200	N/A	£4.20	£1.82
250	£8.63	N/A	N/A
500	£15.81	£10.20	£4.00
1000	£28.75	£19.80	£8.47
2,000	£51.75	£36.00	£16.50
3,000	N/A	£52.20	£23.93
5,000	£115.00	£84.00	£38.50
7,000	N/A	£108.00	£51.98
10,000	£201.25	£156.00	£71.50
20,000	£345.00	£300.00	£137.50
50,000	£862.50	£756.00	£346.50
75,000	£1293.75	£1140.00	£422.50
100,000	£1600.00	£1400.00	£650.00

The total number of bundled minutes cannot exceed 100,000 per customer. For standard UK landline and mobiles bundles of 50,000 minutes or more, the maximum number of minutes which may be used to call mobile numbers shall not exceed 40% of the total bundle minutes. UK calls only. Minutes are valid for one month and unused minutes do not rollover to the following month. Calls to landlines include calls to numbers beginning 01, 02 and 03. All prices shown exclude VAT.

Other services

Service name	What it does	Price per month		
		Analogue line	ISDN2	ISDN30
Caller display	See who's calling you	£1.00	N/A	N/A
1571 call minder	Answer phone	94p	N/A	N/A
Call waiting	Answer a call while on another	50p	£1	£3
Call barring	Block calls to premium numbers			
Call forwarding	Sends calls to another number			
Call divert	Sends calls to another number when you're unavailable	50p plus standard call charges		
Smart divert	Set up call divert over the phone	£3.50 one-off set-up charge, then 50p per month	N/A	N/A
Call sign	Add another number with its own ringtone	50p	N/A	N/A

All prices shown exclude VAT.

Use these services as much as you like at no extra charge

1471 See which number called last
141 Hide your number when calling

These services are on a 'pay as you use' basis

Ringback 6p per use plus standard call charges
Three-way call 6p per use plus standard call charges (applies to all parties)

Care packages

You can report a fault on your line - 24 hours a day, 7 days a week, 365 days a year. All our landlines come with a care package. For added reassurance you can upgrade to another package to suits your business needs. Or request an expedited repair if you need it.

Level	Cost	Operating hours	Response rates If a fault is reported:
1	Included with all single landline tariffs	08:00 - 18:00 Monday - Friday, excluding Public and Bank Holidays	<ul style="list-style-type: none"> • within operating hours, we'll fix it by the end of the second working day • outside operating hours, we'll fix it by the end of the third working day
2	Included with all multiline landline tariffs	08:00 - 18:00 Monday - Saturday, excluding Public and Bank Holidays	<ul style="list-style-type: none"> • within operating hours, we'll fix it by the end of the next working day • outside operating hours, we'll fix it by the end of the second working day
3	£4 per month, per line/channel	07:00 - 21:00 Monday - Sunday, including Public and Bank Holidays	<ul style="list-style-type: none"> • before 1pm, we'll fix it by the end of the day including Public and Bank Holidays • after 1pm within operating hours we'll fix it before 1pm the next day • outside operating hours, we'll get in touch at the start of the next working day
4	£5 per month, per line/channel	24 hours a day, 7 days a week including Public and Bank Holidays	<ul style="list-style-type: none"> • we aim to fix it within 6 hours*

Expedited repair

With the Level 2 or Level 3 packages, you can request a faster one-off repair when needed:

Care package	One-off repair at this package service level:	Cost
Level 2	Level 3	£600 one off
	Level 4	£750 one off
Level 3	Level 4	£200 one off
		£1200 one off

All prices shown exclude VAT.

For further information

Please call **0800 954 1392**.

Go to o2.co.uk for the full terms and our price list. Savings shown on this site are for indication only and may vary. Illustrative savings shown are based on the information you provide about your current usage, and may differ from actual saving depending on your actual usage. Tariff costs may increase. Prices exclude VAT. Terms apply, see o2.co.uk. Telefónica UK Limited. Registered in England no. 1743099. Registered Office: 260 Bath Road, Slough, SL1 4DX