

MCAFEE MULTI ACCESS – SECURITY SERVICE SCHEDULE

The following terms and conditions apply to the provision of the McAfee Multi Access Service.

1 DEFINITIONS

In this Service Schedule, in addition to those terms defined in the General Conditions, and where applicable, the Mobile Terms and the Mobile Equipment Terms, the following terms and expressions apply to the McAfee Multi Access Service:

TERM / EXPRESSION	MEANING
“Devices”	means any smartphone, tablet, personal computer, laptop, Apple mac that is supported by the End-User Licensed Software
“License”	means a license to use either MMA_5, MMA+1 or MMS for iOS
McAfee	means McAfee Inc (a wholly owned subsidiary of Intel) and a global provider of computer security software
“McAfee Multi Access” or “MMS”	means multiple Devices accessing individual security products as part of the McAfee Multi Access Service
“McAfee Multi Access Service”	means the Mobile Service under which O2 enables the Customer to run various self-managed and/or O2-managed capabilities and applications (as agreed between the Customer and O2) on a range of Devices from a secure log-on, Internet-based, O2-hosted website
“McAfee Mobile Security” or “MMS” for iOS”	means the End-User Licensed Software that is available to the Customer at no cost and can be used with supported Apple iOS devices
“MMA_5”	means the End-User Licensed Software which O2 provides to the Customer to enable the Customer to use McAfee Multi Access with up to a maximum of 5 Devices
“MMA+1”	means the End-User Licensed Software that can be purchased in addition to MMA_5 to extend McAfee Multi Access beyond 5 Devices in increments of 1
“My Business Apps”	means the service provided by O2 that allows Customers to purchase and use Cloud applications including the Security Service
“Security Service”	means either :MMA_5; MMA+1; or MMS for iOS
“Subscription”	means the subscription required in order to purchase Licences for the McAfee Multi Access Service

2 SECURITY SERVICE

- 2.1 The McAfee Multi Access Service and McAfee Mobile Security for iOS are “Security Services” which provide security for Devices. The Security Service comprises of individual security products; each component is an individual, standalone McAfee product. The Security Service is made up of the individual products listed below. Each one covers a specific Device’s security, and together comprises a multi-device solution managed as one. The individual McAfee products are (i) McAfee Total Protection for PC (MTP) (ii) McAfee Internet Security for Mac (MIS) (iii) McAfee Mobile Security for Android (MMS) (iv) TrueKey by Intel Security (TK) and (v) MMS for iOS.

The Security Service provides an initial bundle of support for up to 5 devices (MMA_5) and is also provided with MMS for iOS. Each MMA_5 has its own associated account which is accessed via My Business Apps.

If the Customer requires additional Devices to use the Security Service the Customer can purchase additional MMA+1 Licences in any quantity required. Each MMA+1 must be linked with an existing MMA_5 account on My Business Apps.

- 2.2 The Subscription to use the Security Service requires the Customer to connect and maintain a minimum of one (1) MMA_5 Licence for the Minimum Period of the Subscription.
- 2.3 Subject to 2.2, the Customer may add or remove any number of Licences during the Minimum Period of the Subscription.
- 2.4 2.4 All Licences will automatically co-terminate at the end of the Minimum Period of the Subscription.

3 CUSTOMER OBLIGATIONS

- 3.1 The Customer is responsible for installing and using the Security Service on the Customer's Devices.
- 3.2 The Customer is responsible for ensuring their Devices are compatible with the Security Service. The Customer can confirm compatibility of their Devices via the following website which details the system requirements of each of the McAfee products contained within the Security Service <http://home.mcafee.com/store>
- 3.3 The Customer shall keep its log-on credentials secure at all times and shall only grant access to such details to those persons it deems appropriate. O2 will have no liability to the Customer for any misuse of such log-on credentials by any Customer employee or third party.
- 3.4 The Customer must have an account created and set up on the My Business Apps service provided by O2 before any order for the Security Service can be placed.

4 TERM AND TERMINATION RIGHTS

- 4.1 Unless otherwise stated in the Commercial Schedule, the Security Service is available to purchase with a Minimum Period of 30 days. The Customer will continue to be charged the monthly rental charge until the Customer cancels the Subscription to the Security Service in accordance with clause 4.2.
- 4.2 The Customer can choose to cancel the Security Service at any time but will incur one month's usage charge. The Customer must provide a minimum of 30 days' notice of termination.

5 LIMITATIONS

- 5.1 O2 will use reasonable skill and care in providing the Security Service. However, O2 do not warrant that:
- (a) the Security Service will be error free or free from interruptions or other failures;
 - (b) the Security Service will protect the Customer against all possible security threats (including intentional misconduct by third parties); or
 - (c) there will be no malfunctions or other errors in the Security Service caused by virus, infection, worm or similar malicious code not introduced or developed by O2.

6 CHARGES

- 6.1 The Customer will be charged for the Security Service on a monthly basis.
- 6.2 The Charges do not include any data or Short Message Service (SMS) charges. When the Customer installs the Security Service onto a Device or when any updates to the Security Service are delivered to the Customer's Device, the Customer will be charged for data usage in accordance with the Customer's airtime agreement.

7 CUSTOMER SUPPORT

O2 will provide the Customer with support for the Security Service via telephone support number 0800 977 7337. Technical product support will be available 7 days a week from 8am – 9pm. Support relating to billing queries will be available Mon-Fri 8am-8pm Sat-Sun 9am-6pm.

8 END USER LICENSE AGREEMENT

- 8.1 In order to use the Service, the Customer must accept the end user license terms and conditions from McAfee which can be located at the following web page:
<http://home.mcafee.com/Root/AboutUs.aspx?id=eula>
- 8.2 The term and termination or cancellation of the Licences granted to the Customer shall be governed by this Agreement provided always that McAfee retains its rights to suspend or terminate the License due to breach or misuse by the Customer as set out in the End User Licence Agreement any renewals (whether automatic or not) shall be negotiated between O2 and the Customer; payment obligations, including refunds and payments taken from the Customer, shall be governed by the Agreement between O2 and the Customer; McAfee shall not use any credit card details supplied by the Customer.