


SIP Trunking

SIP Trunking divert

Company name	
Contact name	
Email address	
Contact number	
SIP endpoint reference	
SIP endpoint site location	
SIP endpoint type	<input type="checkbox"/> Standard SIP Trunking <input type="checkbox"/> Semafone enabled SIP Trunking

Instructions:

This CRF (customer request form) is submitted to unifyorderfulfilment@o2.com

All customer request forms are available at www.o2.co.uk/business/sip-trunking

This CRF will implement a divert rules to a selected destination on an individual number or DDI range on the selected SIP Trunking endpoint

- Activation of these divert rules can be either.
 - All Pre-configured rules with a single activation.
 - Activation of individual divert rule as necessary.
- Divert activation and deactivation is implemented by ticket request.

The following information will be required to complete this CRF.

1. Terminating SIP endpoint reference, if available.
2. Individual number or DDI range for the call divert
3. Terminating Divert number

Notes:

- Diverted destinations are subject to the same call barring option as the main SIP Trunking.
- Calls will be billed for the diverted leg for all diverted calls. Diverted calls for customers with inclusive minute bundles will not be billed for the diverted leg (subject to the associated fair usage policy).
- O₂ does not support emergency diverts to international or other numbers which exceed 11 digits in length.
- A maximum of 150 emergency call diverts configured per endpoint are supported.
- Fraud alerts, CLI flexibility and call admission control do not apply to CLIs when call diverts are enabled.
- Semafone enabled SIP Trunking will incur a longer lead time to provision as they are a manual build. Semafone enabled SIP Trunking is not available in all markets.
- This CRF is a non billable service.

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Call divert#1

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#2

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#3

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#4

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#5

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#6

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#7

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#8

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#9

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#10

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

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Call divert#11

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#12

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#13

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#14

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#15

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#16

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#17

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#18

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#19

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>

Call divert#20

Start number	<input type="text"/>	End number	<input type="text"/>
		Divert number	<input type="text"/>