

SIP Trunking

SIP endpoint change

Company name	<input type="text"/>
Contact name	<input type="text"/>
Email address	<input type="text"/>
Contact number	<input type="text"/>
SIP endpoint reference	<input type="text"/>
SIP endpoint site location	<input type="text"/>
SIP endpoint type	<input type="checkbox"/> Standard SIP Trunking <input type="checkbox"/> Semafone enabled SIP Trunking

Instructions:

This CRF (customer request form) is submitted to unifyorderfulfilment@o2.com

All customer request forms are available at www.o2.co.uk/business/sip-trunking

This CRF is to update the following parameters of the existing SIP Trunking endpoint.

- To change network call barring on an existing SIP Trunking endpoint.
- To change the IP address on an existing SIP Trunking endpoint
- To update network fraud management options.
- To change codec between G.711 and G.729.
- To enable or disable Fax T.38.
- To remove number ranges from an existing SIP Trunking endpoint.
- SIP endpoints moving from Standard SIP Trunking to Semafone enabled SIP Trunking are provisioned to a new build with number migrated between endpoints.
- To change the network privacy settings on a SIP Endpoint

The following information will be required to complete this CRF.

1. Terminating SIP endpoint reference, if available.
2. The existing IP address of the SIP endpoint, if available.
3. The call barring parameters if required.
4. Network fraud management daily spend limits if required.
5. Network fraud management weekly spend limits if required.

Notes:

- This CRF is a non billable service.
- Changes Semafone enabled SIP Trunking will incur a longer lead time to provision as they are a manual build to the endpoint. Semafone enabled SIP Trunking is not available in all markets.

SIP Trunking

SIP endpoint change

IP address#1

SIP#1 endpoint ref

e.g DC2N13KLP7934_L1

Current IP address

New IP address

Change codec

Change Fax (T.38)

Remove numbers

IP address#2

SIP#2 endpoint ref

e.g DC2N13KLP7934_L2

Current IP address

New IP address

Change codec

Change Fax (T.38)

Remove numbers

IP address#3

SIP#3 endpoint ref

e.g DC2N13KLP7934_L3

Current IP address

New IP address

Change codec

Change Fax (T.38)

Remove numbers

IP address#4

SIP#4 endpoint ref

e.g DC2N13KLP7934_L4

Current IP address

New IP address

Change codec

Change Fax (T.38)

Remove numbers

SIP Trunking

SIP endpoint change

Outbound call barring

No call barring	<input type="checkbox"/>		
International call barring	<input type="checkbox"/>	Mobile call barring (071-079)	<input type="checkbox"/>
Premium number barring (09)	<input type="checkbox"/>	Personal number calls barred (070)	<input type="checkbox"/>
Special services calls up to 7 ppm (084)	<input type="checkbox"/>	Special services calls up to 13 ppm (087)	<input type="checkbox"/>
Directory enquiries calls barred (118)	<input type="checkbox"/>	All call barring inc 01, 02, 03, 08 and shortcodes	<input type="checkbox"/>

Network fraud management

Network fraud management	<input type="checkbox"/>	
Daily spend limit	<input type="checkbox"/>	Spending must not exceed this value in any 24 hour period
Weekly spend limit	<input type="checkbox"/>	Spending must not exceed this value across 7 consecutive days

Network privacy settings

No network privacy	<input type="checkbox"/>	CLI will always be shown
141 Network Privacy	<input type="checkbox"/>	CLI is always shown unless the customer PBX sends a prefix of 141 to withhold the CLI
1470 Network Privacy	<input type="checkbox"/>	CLI is always restricted and presents as 'anonymous', 1470 can be sent as a prefix to override and send CLI