

# SIP Trunking

## SIP channel changes

Company name	<input type="text"/>
Contact name	<input type="text"/>
Email address	<input type="text"/>
Contact number	<input type="text"/>
SIP endpoint reference (optional)	<input type="text"/>
SIP endpoint site location	<input type="text"/>
SIP endpoint type	<input type="checkbox"/> Standard SIP Trunking <input type="checkbox"/> Semafone enabled SIP Trunking

### Instructions:

This CRF (customer request form) is submitted to [unifyorderfulfilment@o2.com](mailto:unifyorderfulfilment@o2.com)

All customer request forms are available at [www.o2.co.uk/business/sip-trunking](http://www.o2.co.uk/business/sip-trunking)

This CRF allows you to increase or decrease your SIP channels on an active SIP Trunking endpoint.

The following information will be required to complete this CRF.

1. Terminating SIP endpoint reference
2. Total number of additional channels or-
3. Total number of channels to be decreased.

### Notes:

1. Channel increases that require a physical CPE or Ethernet bandwidth upgrade will be subject to additional costs and leadtimes.
2. Channel increases above 250 channels will incur an additional lead-time for core network capacity checks.
3. Channel increases or decreases for Semafone enabled SIP Trunking will incur a longer lead time to provision as they are a manual build.
4. Semafone enabled SIP Trunking is not available in all markets.

# SIP Trunking

## SIP channel changes

### Channel increase

SIP#1 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Additional channels	<input type="text"/>

### channel increase

SIP#2 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Additional channels	<input type="text"/>

### channel increase

SIP#3 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Additional channels	<input type="text"/>

### channel increase

SIP#4 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Additional channels	<input type="text"/>

### channel decrease

SIP#1 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Decreased channels	<input type="text"/>

### channel decrease

SIP#2 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Decreased channels	<input type="text"/>

### channel decrease

SIP#3 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Decreased channels	<input type="text"/>

### channel decrease

SIP#4 endpoint ref	<input type="text"/>	Ethernet ref (optinal)	<input type="text"/>
Current channels	<input type="text"/>	Decreased channels	<input type="text"/>