

# O<sub>2</sub> Voice for Microsoft Teams

Delivering Enterprise grade PSTN voice access with flexible, direct routing for domestic, international, inbound and outbound calls



Use Microsoft Teams to chat face-to-face, collaborate in real-time and conduct webinars or training sessions easily. All in one place. On any device.



## What is it?

Do you need your people's work locations to be flexible, to be able to work from home, distant locations and from the office? Or you'd like to remove the cost of legacy services, PBXs or the headache of managing multiple suppliers?

If yes, the answer is O2 Voice for Microsoft Teams. It's a cloud-based solution that provides telephony (PSTN) access to Microsoft Teams. It will not only reduce costs by paying only for what you use, but also reducing admin overheads and costs from your business.

O2 Voice for Microsoft Teams delivers a truly unified communication experience for your end users. Giving you the flexibility to add other services such as Contact Centre and PCI compliance in the future.

We can help you consolidate your voice estate. Despite a transition to Microsoft Teams, not everyone is realising full cost benefits. Businesses may still be carrying large support costs for PBXs or paying for multiple conferencing solutions. They may not have fully transitioned to a Cloud-first solution for their communication needs, still be relying on existing on-premises PBXs for some capabilities or simply paying for more fixed line minutes than they need.

## Choose between private and public editions

Private edition:	Public edition:
For your selected sites the service will run over private, uncontended O2 Gateway connectivity for a guaranteed quality of service. While your other sites can continue to access over their existing internet service.	The service connects you over the public internet, which is especially useful for smaller remote offices or where you need rapid site setup.

## Choose your deployment type

Managed deployment:	Managed configuration:	Self-setup:
A complete managed delivery of O2 Voice for Microsoft Teams. Our teams will manage both your Office 365 tenant setup and your initial user onboarding.	Want to onboard your users at your own pace? Our team will complete the setup of your Office 365 tenant and leave your team to onboard users to O2 Voice for Microsoft Teams, as and when you need.	If you have the expertise in-house, you can choose to complete the setup of your Office 365 tenant and onboarding yourselves.

# Is O<sub>2</sub> Voice for Microsoft Teams right for you?

Our solution is designed to help you, if:

## A – You're moving your telephony to Teams and want:

- A fully managed, Direct Routing (PSTN) service – rather than investing in the expense and difficulty of setting up and running additional equipment yourself
- More flexible, cost-efficient calling plans – offering greater predictability in spend and lower call costs by sharing minutes between people rather than a pay-per-user per month model
- The ability to have some (or all) office sites with guaranteed quality of service

## B – You've moved to Teams but have not yet decided to fully integrate telephony

## Service benefits

### Hosted/managed with assured quality of service

- Consolidated platform that brings together a disparate legacy estate
- No upfront CAPEX spend required on servers, appliances or SBCs
- No costs to rack, power, install, maintain and configure new on-premises equipment
- Our team will support you throughout the life of the implementation with Enterprise-grade SLAs
- We're the first in the UK to utilise Media Optimisation technology from Microsoft to allow private routing of voice for assured QoS. This means lower latency interconnects between O2 and Office 365

### Flexibility

- Choice of Private, Public or mix of both
- Shared capacity that can be easily flexed up and down

### Simple, not big bang

- Simple, free and fast internal number porting for existing O2 SIP Trunking customers
- No integration with your legacy PBX platform required

### Cost effective

- Includes all fixed and mobile calling
- No pre-pay call credit management
- Standard out of bundle PPM billing and scalable capacity commercial model (per channel)
- Reduced administration of PUPM licenses to ensure right-sized capacity
- Zero-rated mobile data for Teams

## Why O<sub>2</sub>

- We offer a choice of connectivity. Our service is delivered via dedicated connectivity, guaranteeing QoS and providing the assurance of Enterprise grade voice services and underpinned by our award-winning network. Or, it can be delivered securely over existing internet connectivity to suit any hybrid or remote working requirements for some or all sites, giving customers greater flexibility.
- Our commercial model has been designed to be simple and scalable; with per-channel capacity and pricing, it removes license admin overheads and allows customers to scale their capacity, only paying for what they need.
- We bring Microsoft Teams and Mobile together for a truly unified communications experience. Our UC bolt-on zero-rates voice calls made over the data network with customers' O2 mobile service, protecting their data allowance.
- Simple, free and fast internal number transfer for existing O2 SIP Trunking customers and with no integration necessary for their legacy PBX platforms.



1. <https://www.o2.co.uk/business/why-o2/our-mobile-network-for-business>

## Want to know more?

Talk to your **account manager** or call us on **0800 955 5590**