**Stay in touch**

Before you dash off to the airport, there are a couple of things you need to remember…

**Before you go**
- Please contact your network provider at least 1 day before you fly if you don’t belong to a roaming agreement with UK or Canada. To make sure your mobile will work when you’re away, you need to do this the first time you go. This will cost you an additional 10p.
- Pack your charger & adapter. You don’t want to be stuck with a flat battery.
- Store your mobile number that you’ve used to log into your Traveler Service (ITS) and VoiceMail retrieval number.
- Make a note of the emergency number for the country you’re going to. It’s usually 112 or 999 (911 in USA or Canada).
- Please see the section on Voicemail.

**Calling whilst abroad**

There’s no cost to you when you receive a text abroad and it costs from only 21p to send one.

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